

2020 FDI CONGRESS AND KNOW CHINA TOUR - Prices are based on a group of 20 or more and include Economy Class flights, departure taxes, transfers and ground travel by deluxe coach, listed hotels, meals, admissions and sightseeing by local English speaking tour guides, handling for one checked bag per person on the flight and coaches. Price also includes tour director(s) from Canada.

PRICES DO NOT INCLUDE - extra airline baggage charges • meals not specified • beverages • liquors • laundry • telephone calls • personal items • insurance • tips for drivers and guides • connecting flights to gateway cities within Canada

RESERVATIONS, DEPOSITS & PAYMENTS - To reserve for this tour, please complete the coupon below. Confirmation, itineraries and invoices will be sent to you via email. **Full payment is due June 1st, 2020.** Final payment may be by cheque or credit card. Final payments by cheque earn a \$100 per person discount on the tour. **INSURANCE** - Know The World Tour Organizers Inc. and PLUS TRAVEL GROUP (Ont. Reg. # 4372512) are not responsible or liable for damage, loss or theft of baggage or personal belongings, nor for personal injury, accidents or illness. For your protection, you should have medical and baggage insurance coverage. Trip cancellation insurance is strongly recommended and should be taken out when you reserve. Please ask us for a quote on your insurance needs.

CANCELLATION FEES - Cancellation Notice must be sent in writing to KNOW THE WORLD Tour Organizers Inc. Full refund, less a service charge of \$500 per person will be made on cancellation 90 days or more before departure. On written cancellations received 89 days prior or less, the following charges apply: 89 to 60 days prior to departure: 25% of tour cost; 59 to 30 days prior to departure: 50% of tour cost. No refund can be made on cancellations received within 29 days of or after departure or on a no show. If the Tour is cancelled, full refunds are guaranteed and will be full settlement to and by passengers booked.

TOUR CONDITIONS AND RESERVATION COUPON - Reservation for the tour acknowledges that you have read and understood the terms and conditions stated below by the tour operator PLUS TRAVEL GROUP (Ont. Reg. # 4372512).

ITINERARY & PROGRAM - Every effort will be made to deliver itinerary and program as outlined herein. However, KNOW THE WORLD Tour Organizers Inc. and PLUS TRAVEL GROUP (Ont. Reg. # 4372512) reserve the right to cancel the tour if not enough participants sign up and also to make changes to itinerary or program due to unforeseen circumstances or the unavailability of hotels, carriers, sites or personnel. If a hotel must be changed, we will use a hotel of equal quality to the original or refund any difference if this is not possible. Ontario law requires that funds paid to PLUS TRAVEL GROUP (Ont. Reg. # 4372512) be held in trust until travel suppliers are paid. These legal statements simply mean that the tour operators and travel agents cannot be held responsible for people, acts or events they do not or cannot control.

FORCE MAJEURE: PLUS TRAVEL GROUP (Ont. Reg. # 4372512) shall not be liable for any claims, losses, damages, costs, expenses, delays or loss of enjoyment, of any kind whatsoever, resulting from events beyond our or a supplier's reasonable control, including but not limited to acts of God, strikes, lockouts, labour disputes or disruptions, wars, blockades, insurrections, riots, earthquakes, weather conditions, floods or acts or restraints imposed by government authorities.

OPERATOR'S RESPONSIBILITIES: PLUS TRAVEL GROUP (Ont. Reg. # 4372512) Travel and/or its agents, act only as agents for various companies over the lines of which tickets are available and these tours operate and assume no responsibility nor liability in connection with the service of any train, vessel, carriage, aircraft, motor or other conveyances which may be used, either wholly or in part, in the performance of its duty to the passenger; neither will it be responsible for any act, error, or omission, or any injury, loss, accident, delay or irregularity which may be occasioned by reason of any defect in any vehicle or through the neglect or default of any company or person which engaged in conveying the passenger; or for any hotel proprietor, or hotel service, or for any other person engaged in carrying out the purpose for which tickets or coupons are issued. In the event that it becomes necessary or advisable for the comfort or well-being of passengers, or for any reason whatsoever, to alter itinerary or arrangements, such alterations may be made without penalty to the operators. Additional expenses, if any, shall be borne by the passengers, conversely, refund will be made to passengers if any saving is effected thereby. The Airlines concerned are not to be held responsible for any act, omission, or event, during the time passengers are not on board their planes or conveyance. The passage contract in use by the Airlines concerned, when issued, shall constitute the sole contract between the Airlines and the purchaser of these Tours and/or the passenger. The right is reserved to withdraw any or all tours should conditions warrant, also to decline to accept or retain any passenger as members of the Tours. PLUS TRAVEL GROUP (Ont. Reg. # 4372512) or agent assumes no responsibility for lost tickets or coupons.

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For reservations, please complete the coupon and send it and your deposit and a credit card number to: KNOW THE WORLD Tour Organizers Inc. at 124 Ava Road, Toronto, ON, M6C 1W1; or fax it to 416-781-6662. You may phone in your credit card number to 416-781-6661 or 1-800-554-9754, and email your reservation coupon to us at info@knowtheworldtours.com. For your own protection, we recommend that you do NOT send your credit card number by email.

Please reserve _____ places for the tour as indicated below:

2020 FDI CONGRESS AND KNOW CHINA TOUR (Aug. 30 – Sep. 13, 2020) Deposit C\$2,000 per person

My cheque for C\$_____ (C\$2000/per person) payable to Plus Travel Group is attached or charge the deposit to:

VISA/MC Card # _____ Expiry _____ Signature _____

I/We want: all inclusive; non-medical travel insurance; I/We decline travel insurance Signature _____

Title (1) _____ Name _____ Date of birth D _____ M _____ Y _____

(required by the airlines and exactly as shown in your passport)

Title (2) _____ Name _____ Date of birth D _____ M _____ Y _____

(required by the airlines and exactly as shown in your passport)

Passport Number and expiry date: (1) _____ (2) _____

Home Address (1) _____

City/Town _____ Prov _____ Code _____ Phone (____) _____ Fax (____) _____

Home Address (2) _____

City/Town _____ Prov _____ Code _____ Phone (____) _____ Fax (____) _____

E-mail address (1) _____ (2) _____