



KNOW THE WORLD
Tour Organizers Since 1991

FDI WORLD CONGRESS

KNOW SPAIN TOUR

Madrid, Toledo, Cordoba, Seville, Gibraltar, Marbella, Granada

August 27 - September 9, 2017

Barcelona / Bilbao Extension

September 9 to 16, 2017

Tours custom designed for Canadian dentists, their families and friends

Planned, arranged and led by Know the World Tour Organizers Inc. Operated by UNIGLOBE Plus Travel Ontario Reg. No. 4372512





2017 FDI World Dental Congress

The 105th annual meeting of the FDI will take place in Madrid, Spain. The Scientific Program should be the usual collection of topics of interest to most dentists. The Congress and most travel costs are deductible from tax. Also gain CDE credits. Congress registration fees are 350 Euros (about CAD 493) up to 31 May 2017, 450 Euros (about CAD 635) up to 20 August 2017. On site fees are 500 Euros (about CAD 705). To register, see <http://www.world-dental-congress.org/>

KNOW SPECTACULAR SPAIN

Madrid, Avila, Segovia, Toledo, Seville, Cordoba, Granada-- even the place names ring romantic. Paella, sangria, tapas and gazpacho give some culinary aroma and taste. Add some flamenco and all the senses give Spain its enormous appeal. From ancient civilizations to modern architecture, Spain beckons with its variety and vibrant cultures. British governed Gibraltar is an added feature.

Our tour begins in Madrid with opportunities to visit sites in the city. Our tour then takes us south to Andalusia via Toledo, a World Heritage site (one of the many we will visit). The natural beauty, historic monuments, and cultural heritage of southern Spain make Andalusia a perfect destination. The extension to Barcelona and Bilbao adds the experience of Catalan and Basque cultures.

Planned Itinerary Included meals (B/L/D/inflight)

Sun Aug 27 Depart Toronto for Amsterdam in the afternoon.

(infl meals)

Mon Aug 28 Arrive Amsterdam and connect to Madrid shortly after noon. Transfer to hotel.

5* Hotel Barcelo Torre De Madrid

Tue Aug 29 Dentists may attend the Congress. Morning tour of **Madrid** to see the highlights. PM free. (B)

Wed Aug 30 Dentists may attend the Congress. In the morning, visit the **Prado**, one of the most famous museums in the world. PM free. (B)

Thu Aug 31 Dentists may attend the Congress. Optional all-day tour to **Avila** and **Segovia** (UNESCO World Heritage Sites). (B/L on tour)

Fri Sep 1 Depart for **Toledo**. Guided walking tour of the medieval sites and Jewish quarters in Toledo (UWHS). Continue to **Cordoba** by coach.

5* Las Casas De Juderia (B/L)

Sat Sep 2 Walking tour of Cordoba, (UWHS) to visit the Moorish and Spanish Mosque /Cathedral, the Jewish Quarter, the Alcazar and Roman Bridge. (B/L)

Sun Sep 3 Depart for **Seville**. Walking tour of Seville visits the city highlights. Enjoy **Flamenco** and dinner. 4* Hospes Las Casas Del Rey Baeza (B/L/D)

Mon Sep 4 Enjoy a free day. Ask us about optional tours. (B)

Tue Sep 5 Depart Seville for **Jerez**. Enjoy the Equestrian Show at the Royal Equestrian School and wine tasting (sherry). 4* Parador Arcos De La Frontera (B/L)

Wed Sep 6 Depart for **Marbella**, via **Gibraltar**. Walking tour of Gibraltar (bring your passport!). Visit the Pillars of Hercules, the Caves, and the Great Siege Tunnels and see the Barbary Apes.

5* Fuerte Marbella (B/L)

Thu Sep 7 All-day excursion to **Granada** for a guided tour of the Alhambra Palaces and Generalife Gardens and the Albaicin. (B/L)

Fri Sep 8 Free Day in Marbella. Optional tour to **Ronda** and the **Pueblos Blancos**. Farewell dinner in the evening. (B/L on tour/D)

Sat Sep 9 Transfer to the Airport. **Two week group** departs for Toronto via Paris. (B/infl meals) **Three week group** departs for **Barcelona**. Transfer to hotel. PM free. 4* Ofelias Hotel (B)

Sun Sep 10 Full-day tour of Barcelona visits the Old Gothic quarter, las Ramblas, Gaudi monuments, the Cathedral and the Picasso Museum. (B/L)

Mon Sep 11 Optional excursion to **Figueres** with the Teatro Museo Dali, picturesque Girona and wine tasting. (B/L on tour)

Tue Sep 12 Free Day. (B)

Wed Sep 13 Morning free. Fly to **Bilbao**. Upon arrival, transfer to hotel. 4* Barcelo Nervion (B)

Thu Sep 14 Visit the Guggenheim Museum in the morning. Enjoy an excursion to San Sebastian. (B/L)

Fri Sep 15 Free day. Ask us about optional tours. (B/L on tour)

Sat Sep 16 Fly to **Toronto** via Paris. (B/infl meals)



PRICES: KNOW SPAIN TOUR

Reserve up to **March 31**: for each of two people in a room:

Toronto	Vancouver
\$6550	\$6850

Reserve **April 1** or later:

Toronto	Vancouver
\$6875	\$7175

Single Supplement is \$1600

BARCELONA/BILBAO EXTENSION

Reserve up to **March 31**: for each of two people in a room: **\$2650**

Reserve **April 1** or later: **\$2775**

Single Supplement is \$850

Ask us about connecting flights within Canada. You will be given airfare credit if you arrange your own international air. Please note you will be responsible for your own transfer(s) if not travelling with the group.

KNOW THE WORLD has done FDI World Congress Tours since 1995. We have taken hundreds of Cdn dentists to the many parts of the world where the FDI Congress has been held and which we know well.

Our tours offer expertly planned and conducted, affordable, worry free, informative, enjoyable travel.

Our many repeat clients reflect the quality of the tours we offer. If you'd like references, please tell us and we'll send names for you to contact.

KNOW THE WORLD tours feature **deluxe standards**:

- ✓ scheduled airline flights
- ✓ deluxe coaches
- ✓ breakfast every day and many lunches and dinners
- ✓ top notch guides and Canadian tour director(s)

Our tour is a **remarkable value**. Please compare our prices to similar tours. When you check prices, be aware that many do not include airfare.

Tour Directors – Bob and Michelle Bright have studied in Canada, France, Germany and the USA. They are retired high school department heads. They have led tours to Australia, New Zealand, South Africa and many European countries.

S'il y a un minimum de 8 francophones dans le groupe, il sera possible d'avoir un guide parlant français pour les visites.

KNOW SPAIN FDI WORLD

CONGRESS TOUR prices are based on a **group of 25** or more and **include** Economy Class flights, departure taxes, transfers and ground travel by deluxe coach, listed hotels, meals, admissions and sightseeing and local tour escorts, handling for one checked bag per person on the flight and tour directors from Canada

BARCELONA / BILBAO

EXTENSION prices are based on a **group of 10** or more and **include** listed hotels, meals, sightseeing and admissions, local guides and handling for one checked bag per person on flight(s) and coach(s)

Tour prices do not include: excess baggage charges • meals not specified • beverages • liquors • laundry • telephone calls • personal items • insurance • tips for drivers and guides

Please direct **questions** to **KNOW THE WORLD Tour Organizers Inc.** at (416)781-6661 or 1-800-554-9754; fax (416)781-6662; e-mail - ktwtours@rogers.com

Reservations, Deposits and

Payments - To reserve for these tours, please complete the **coupon** on the back page and send it and your **deposit of \$1500 or \$2250** per person to **KNOW THE WORLD Tour Organizers Inc.** at 124 Ava Road, Toronto, ON, M6C 1W1 or fax it to (416)781-6662 and give a VISA or MasterCard number. Please make cheques **payable to UNIGLOBE Plus Travel**, who will also **process credit card charges**. UNIGLOBE PLUS Travel must hold funds in trust until travel suppliers are paid. This protects deposits and payments under Ontario's stringent travel consumer protection laws.

Confirmation, itineraries and invoices will be sent to you via email, so please provide a primary and, if possible, a backup email address. Full payment is due May 26, 2017. Final payment may be by **cheque or credit card**. Final payments by **cheque** earn a **\$125** per person **discount** on the **Know Spain tour** and a **\$75** per person **discount** on the **Barcelona/Bilbao extension**.

INSURANCE - Know The World

Tour Organizers Inc. and UNIGLOBE Plus Travel are not responsible or liable for damage, loss or theft of baggage or personal belongings, nor for personal injury, accidents or illness. For your protection, you should have medical and baggage insurance coverage. Trip cancellation insurance is strongly recommended and should be taken out when you reserve. Please ask for a quote on your insurance needs.

Cancellation Fees - Cancellation

Notice must be sent **in writing** to **KNOW THE WORLD Tour Organizers Inc.** Full refund, less a **service charge of \$500** per person will be made on cancellation 90 days or more before departure. On written cancellations received 89 days prior or less, the following charges apply:

- 89 to 60 days prior to departure: 25% of tour cost;
- 59 to 30 days prior to departure: 50% of tour cost

No refund can be made on cancellations received within 29 days of or after departure or on a no show.

If the Tour is cancelled, full refunds are guaranteed and will be full settlement to and by passengers booked.

Free Trip Bonus – KLM and Air France belong to the **Sky Team group** of which **Westjet** is a member.

Sky Team program includes many international airlines. If you are not a Sky Team member, you should join before departure. Call your local KLM or Air France office to enroll.





Tour Conditions and Reservation coupon

Reservation for the Tour acknowledges that you have read and understood the terms and conditions stated below by the tour operator UNIGLOBE Plus Travel.

Itinerary and Program - Every effort will be made to deliver itinerary and program as outlined herein. However, KNOW THE WORLD Tour Organizers Inc. and UNIGLOBE Plus Travel reserve the right to make changes to itinerary or program due to unforeseen circumstances or the unavailability of hotels, carriers, sites or personnel. If a hotel must be changed, we will use a hotel of equal quality to the original or refund any difference if this is not possible. Ontario law requires that funds paid to UNIGLOBE Plus Travel be held in trust until travel suppliers are paid.

Please read this as it limits our responsibility. FORCE MAJEURE: UNIGLOBE Plus Travel shall not be liable for any claims, losses, damages, costs, expenses, delays or loss of enjoyment, of any kind whatsoever, resulting from events beyond our or a supplier's reasonable

control, including but not limited to acts of God, strikes, lockouts, labour disputes or disruptions, wars, blockades, insurrections, riots, earthquakes, weather conditions, floods or acts or restraints imposed by government authorities.

OPERATOR'S RESPONSIBILITIES: UNIGLOBE PLUS Travel and/or its agents, act only as agents for various companies over the lines of which tickets are available and these tours operate and assume no responsibility nor liability in connection with the service of any train, vessel, carriage, aircraft, motor or other conveyances which may be used, either wholly or in part, in the performance of its duty to the passenger; neither will it be responsible for any act, error, or omission, or any injury, loss, accident, delay or irregularity which may be occasioned by reason of any defect in any vehicle or through the neglect or default of any company or person which engaged in conveying the passenger; or for any hotel proprietor, or hotel service, or for any other person engaged in carrying out the purpose for which tickets or coupons are issued. In the event that it becomes necessary or advisable for the comfort or well being of passengers, or for any reason whatsoever, to alter itinerary or

arrangements, such alterations may be made without penalty to the operators. Additional expenses, if any, shall be borne by the passengers, conversely, refund will be made to passengers if any saving is effected thereby. The Airlines concerned are not to be held responsible for any act, omission, or event, during the time passengers are not on board their planes or conveyance. The passage contract in use by the Airlines concerned, when issued, shall constitute the sole contract between the Airlines and the purchaser of these Tours and/or the passenger. The right is reserved to withdraw any or all tours should conditions warrant, also to decline to accept or retain any passenger as members of the Tours. UNIGLOBE Plus Travel or agent assumes no responsibility for lost tickets or coupons.

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Ont. Reg. # 4372512

These legal statements simply mean that the tour operators and travel agents cannot be held responsible for people, acts or events they do not or cannot control.

For reservations, please complete the coupon and send it and your deposit or fax it and a credit card number to: **KNOW THE WORLD Tour Organizers Inc.** at 124 Ava Road, Toronto, ON, M6C 1W1; Fax 416-781-6662, Telephone: 416-781-6661 or 1-800-554-9754. You may phone in your credit card number and email your coupon to us at kwttours@rogers.com For your own protection, do NOT send your credit card number by email.

Please reserve ____ places for tour(s) as indicated below:

- KNOW SPAIN and FDI Congress TOUR** – August 27 to September 9, 2017 Deposit **\$1500** per person
- BARCELONA/BILBAO Extension** – September 9 to 16, 2017 Deposit **\$750** per person
- Optional full day AVILA and SEGOVIA TOUR (minimum 10 people) - \$220
- Optional full day RONDA and PUEBLOS BLANCOS TOUR (minimum 10 people) - \$150
- Optional full day FIGUERES and GIRONA DALI MUSEUM TOUR (minimum 8 people) - \$275

My cheque for \$____ (\$1500 or \$2250 per person) payable to **UNIGLOBE Plus Travel** is attached or **charge** the deposit to: VISA/MC Card # _____ Expiry _____ Signature _____

I/We want: all inclusive; non-medical travel insurance; decline travel insurance Signature _____

Title (1) _____ Name _____ Date of birth D ____ M ____ Y ____ (required by the airlines)
(exactly as shown in your passport)

Title (2) _____ Name _____ Date of birth D ____ M ____ Y ____ (required by the airlines)
(exactly as shown in your passport)

Passport Number and expiry date: (1) _____, _____ (2) _____, _____

Home Address(1) _____ City/Town _____ Prov _____ Code _____ Phone (____) _____

Home Address(2) _____ City/Town _____ Prov _____ Code _____ Phone (____) _____
Fax (____) _____

E-mail address (1) _____ (2) _____